

Email Generation (EG)

The Email Generation optional feature allows users, with appropriate permissions, to generate email from within **Container TRACKER**[®]. This is particularly useful to communicate system reports associates and partners within your system.

Email can be accessed from the 'Main Screen' or from the report viewer. When email is accessed from the report viewer, it automatically attaches the viewed report to the email you are about to create.

The Email Generation option provides 'Email Setup', 'Contact Management', Email Groups and 'Import Contacts' features so you can have a fully functional email client.

The Email Generation option does not require an email client (like Outlook or Outlook Express) on the computer. It provides most outgoing email functions with some minor limitations.

The Email Generation feature is required within a system if you need to generate email reports or email messages with the 'Triggers' feature.

Features

Email Setup – Email setup allows the user to define the parameters necessary to send email.

Contact Management – Allows the user to add, edit or delete contact information.

Create, Edit or Delete Email Groups – Allows the user to establish email groups to simplify transmission of multiple emails.

Import Email Contacts – Allows the user to input contact information from external files created by address books and databases.

Contact Selection – Contact selections are made from drop-down lists arranged by company name or contact name.

Limitations

Container TRACKER[®] email generation is not a full-featured email client like MS Outlook. It is a quick practical way of sending email from within **Container TRACKER**[®]. As such it has some minor limitations.

Text – Messages are plain text. There is no stationary, signature, font or HTML support within the package.

BCC – There is no BCC feature (blind copy)

Attachments – An email is limited to 10 attachments.